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APPENDIX of Error Codes For EDI 824 Application Advice

October 15, 2024

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INTERNATIONAL® Appendix of 824 Error Codes in Response to 856

Truck Manufacturing

Code	Message	Type	Explanation	Resend	Process
A1	ASN is missing	Warning	No ASN was available at time of physical receipt of material at Assembly Plant. The part content was manually data entered into the Receiving Application.	N	
A3	ASN has been corrected by International	Warning	A rejected ASN was resident on Navistar's database at the time of receipt. To facilitate the receiving process, the ASN was manually corrected and used.	N	
A7	ASN was manually created	Warning	No ASN was available at the time of physical receipt of material. International personnel manually created an ASN to facilitate the receiving process.	N	
A9	ASN was corrected but a prior 824 was sent.	Warning	A rejected ASN was resident on Navistar's database at the time of receipt. Despite the transmission of an 824, the corrected ASN had not been received in time. The rejected ASN was manually corrected and used.	N	
A	Incorrect ASN Version was used	Warning	International supports 856 Version 3050. Any other version will cause a Warning Message to be sent. Supplier must comply with version specified in our Guides.	N	
B	Receipt number missing or invalid format	Error	If the Receipt Advice sent by the Final Shipper cannot be processed, an 824 is sent back to facilitate corrective action and resubmission of the 861.	Y	Remote Receiving
C	BOL derived from the SID number	Warning	The SID number contained in the BSN segment of the ASN was used because no REF*BM, which is mandatory for Truck Manufacturing, was transmitted.	N	
D	Duplicate Receipt Number	Error	If the Receipt Number contained in the Receipt Advice sent by the Final Shipper was duplicated, an 824 is sent back and a resubmission of the 861 is required.	Y	Remote Receiving
E	Purge Invalid – ASN does not exist	Error	When the 861 Receipt Advice is received from the Final Shipper, the original Supplier (Manufacturer) ASN is purged. If the Manufacturer did not transmit an ASN, it cannot be purged from our Application.	N	Remote Receiving
G	Supplier Code Missing or Invalid	Error	Navistar's ASN applications validate the 7-digit supplier code with part number. If the Supplier did not return the International assigned 7-digit code in his ASN that had been transmitted in the 830, 862 or 866, this message will be generated.	Y	
H	Bill of Lading Invalid	Error	International could not process the value in the REF*BM segment.	Y	
I	Postal Code is Invalid	Error	The 7-digit International assigned Supplier Code did not match what was on file in our application. Our BaaN MRP System considers the Postal Code to be the last two digits of the 7-digit code.	Y	
J	Supplier Code/BOL do not match input	Error	The information transmitted in the 861 Receipt Advice from the final shipper does not match the original ASN on Navistar's database that was transmitted by the Manufacturer.	Y	Remote Receiving
K	Carrier Code is required, please enter	Warning	Some International Truck Plants utilize the SCAC code when tracing shipments. This segment, while Optional, is a required field.	Y	
L	Schedule or P.O. does not exist	Error	The Purchase Order transmitted either at the Header or Line level did not match anything in Navistar's applications.	Y	

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Truck Manufacturing

Code	Message	Type	Explanation	Resend	Process
M	Fault Indicator Missing for Discrepancy	Error	The 861 Receipt Advice sent from the Final Shipper, where a discrepancy exists between the original ASN from the Manufacturer and the content of the validated load, did not contain an appropriate Fault Indicator.	Y	Remote Receiving
N	ASN already assigned, cannot purge	Error	The ASN was utilized in the Receiving process by Assembly Plant personnel prior to receipt of the 861 Receipt Advice transmitted from the Final Shipper.	N	Remote Receiving
P	(F) Part no is invalid or missing	Error	The part number transmitted in the 856 is not correct. It can be (F)orced by Plant personnel to facilitate the Receiving process. The 824 returned to the Supplier will advise of the (P)art error and an additional 824 will be sent if the ASN was manually (F)orced.	Y	
Q	Quantity Missing or Invalid	Error	If the Quantity is transmitted as zero, or characters other than numeric are sent in the ASN, this message will be generated.	Y	
R	Purchase Order is not numeric	Error	Non-numeric characters in the P.O. segment impact only Chatham and Springfield Plants because their applications cannot accept those values.	Y	
S	Job is invalid or missing numeric	Error	The Job Number contained in the 866 data must be returned in the 856. If the Job Number is truncated or contains invalid characters, this error message will be generated and sent.	Y	Job Level Receiving
T	Invalid Returnable Container	Error	Returnable container data is missing or invalid	Y	
U	ASN is late, it has already been processed	Error	If Supplier responds to a prior 824 with a correction and resubmits his ASN too late for the Plants to use in their Receiving process, this error will be sent.	N	
V	ASN was resent, a valid ASN exists	Error	If Supplier suspects an error in original ASN, and may not have received an 824, and resends ASN, this error message will be sent. The cost of retransmitting characters unnecessarily is the reasoning behind this message.	N	
W	Job shipment status is received; cannot be set to in transit	Error	When Job Level ASN's are received into Navistar's application, the Job Numbers are considered to be "in-transit" until the final verification receipt is performed. When the Job Numbers contained on a load have already been received prior to the arrival of an ASN this error message will be sent.	N	
X	No part detail	Error	Only a Header record was received by International, generating an 824 error message. The Supplier must retransmit the ASN.	Y	
Y	(F) Job has been reapplied to another job	Error	By agreement between International and the Supplier, excess inventory was reapplied to future Job Numbers. The Supplier shipped the Job Number despite this agreement and an 824 error message was generated. If the Job Number was sent in error, the 856 must be corrected and resent. International personnel can (F)orce the correction of the ASN manually.	Y	
Z	Job not found on file for this Supplier	Warning	Suppliers must transmit those job numbers contained in their 866 data. If anything other than what is stored in Navistar's sequence database is transmitted in the 856, an error message will be sent.	N	

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Truck Manufacturing

Code	Message	Type	Explanation	Resend	Process
1	BOL/job does not match current requirement but matched a prior configuration	Warning	International utilizes the most current 866 data when comparing the content of the ASN against our sequence database. Typically, the current information may be the result of recoding the order. If the configuration contained in the ASN does not match the most current stored data, this error message will be sent.	N	
2	Part quantity does not match current requirement	Warning	As above, but referencing the part quantities contained within a configuration.	N	
3	Job does not match current configuration	Warning	International utilizes the most current 866 data when comparing the content of the ASN against our sequence database. If the configuration contained in the ASN does not match the most current stored data, this error message will be sent.	N	
4	BOL/job part qty does not match current requirement	Warning	International utilizes the most current 866 data when comparing the content of the ASN against our sequence database. Typically, the current information may be the result of recoding the order. If the Job part quantities contained in the ASN do not match the most current stored data, this error message will be sent.	N	
5	BOL/job part qty does not match a prior requirement	Warning	International utilizes most current 866 data when comparing the content of ASN against our sequence database. The Supplier may have shipped the job based on other instructions from the Plant or Engineering. If Job part quantities contained in the ASN do not match most current stored data, this error message will be sent.	N	
6	MRN was substituted for an invalid MRN sent from supplier	Warning	Module Reference Number (MRN) was invalid and corrected by receiving Plant	N	
7	Job/part quantities do not add up to the part quantity	Warning	The aggregated sum of parts/features cannot be reconciled to the number of Job Numbers in the ASN when compared with data stored in our sequence database.	N	
8	Job was substituted with most current configuration	Warning	If ASN contains invalid MRN (Module Reference Number), it cannot be compared or validated against anything on file for the Job. Therefore, International will substitute the most current configuration for that job to facilitate the Receiving Process.	N	ABR Job Level Receiving
9	Part UOM doesn't match BaaN UOM.	Warning	The Supplier transmitted a part Unit of Measure other than what was sent in the applicable Shipment Authorization (830, 862, and 866).	Y	

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Engine Division

824 Error	ERROR DEFINITION	856	861	Cause	Corrective Action
C	SID Number. Is missing.	Y	N/A	- The SID number is required in the REF*SI segment of the 856, None was found.	Begin use of the REF*SI segment for the SID
G	Vendor code is missing or invalid	Y	Y	856 – The Supplier Code is either missing from the Ship Notice or the Supplier Code provided in the Ship Notice is not recognizable by International 861–Invalid Vendor Code or the Vendor Code used is not a valid vendor code for that remote receiving based on the Alternate Ship-To Table for that supplier	Correct and resubmit
K	Carrier Code is non-standard	Y	N/A	- The Carrier Code is missing from the Ship Notice. Carrier Code must be the industry standard SCAC code.	Correct and resubmit
P	Invalid International Part Number	Y	Y	856 – The Part Number was either not provided or the part number that was provided was not recognizable by International 861 – If an ASN was used and no condition code to indicate the part was an ADD-ON then the part number must be on the original ASN. - If no ASN used or the part was an ADD-ON it must be accepted even if it is not a International Part Number. - If the part number is missing from the detail record.	856 – Correct and resubmit 861 – Analysis, correct and resubmit if necessary
R	Invalid Purchase Order	N/A	N/A	- Reserved for Future when Purchase Order will be required.	N/A
9	No “Y” Release or P&A Code	Y	N/A	Incomplete Data- (Reman Only)	856 – Correct and resubmit

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Appendix of 824 Error Codes in response to 810, 855 & 856

Service Parts – GSID – 122092406 or 005214200

When an 824 error message is received from International Service Parts Division in response to an 856, Supplier is expected to check the original order they received to ensure that the correct part number, ship to code, supplier code and purchase order number are being conveyed in the ASN. If just one mismatch is encountered, then one or more of the error codes listed below will be sent.

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	RESEND ENTIRE ASN AS ORIGINAL	SUPPLIER ACTION
G	Supplier Code Error	Error	Supplier code is missing, invalid, does not match the supplier code provided on the PO received from International, or has not been approved for sending EDI. The 824 displays the supplier code sent on the ASN.	Y	Enter supplier code as provided on the Purchase Order or contact International EDI personnel to get setup for EDI.
L	SID Number Error	Error	A Shipment Identification Number must be provided with valid format. (Up to 20 alphanumeric characters, left justified. No spaces or special characters are allowed. i.e. "/" or "-".)	Y	Enter Shipment ID with valid format.
P	Part Number Error	Error	ASN Part number is missing, invalid or does not match the part number provided on the PO received from International. The 824 displays the invalid part number sent on the ASN.	Y	Enter International Part as provided on Purchase Order.
Q	Quantity Error	Error	ASN Quantity is either missing or is zero.	Y	Enter 6 or less numeric characters, left justified greater than zero.
R	Purchase Order Error	Error	ASN PO number in item loop is missing, invalid or doesn't match PO number for specified part as provided on PO received from International. Note: Please ensure your ASN is to same Navistar GS ID as received on the PO.	Y	Enter 9 alphanumeric chars, left justified or send to correct GSID
R1	Purchase Order in Unapproved Status	Error	ASN Purchase order number in item loop is not an approved PO.	Y	Contact International Order Contact as provided on PO for resolution and then resend the ASN.

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Appendix of 824 Error Codes in response to 810, 855 & 856

Service Parts – GSID – 122092406 or 005214200

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	RESEND ENTIRE ASN AS ORIGINAL	ACTION
R3	Purchase Order is Cancelled	Error	The ASN PO was previously cancelled indicating that supplier may not be honoring our PO changes. Contact your International Order Contact as provided on PO to obtain another PO	Y	Send a corrected ASN and Invoice.
R5	Invoice Purchase Order is Closed	Error	ASN PO is in a Closed status. The ASN is late or PO is completely received or closed with tolerance. (i.e. 95 pc receipt against 100 pc order and balance of 5 cancelled) <ul style="list-style-type: none"> ○ If ASN is late, and shipment was received manually, a \$500 debit will be issued. <u>Do Not Send a Corrected ASN.</u> You may contact your International planner to verify is shipment has been received. ○ If ASN PO reflects shipment of additional quantity against a received order or PO reflects the balance of a quantity that was closed due to tolerance, your International Planner may provide a different PO Number so that Supplier can <u>send a corrected ASN and Invoice.</u> 	Y/N	Supplier action may be required based on feedback from International Planner
V	Duplicate Ship Notice	Warning	A Valid ASN with same SID number and Supplier Code was previously received and handed off to our receiving system to be used in the receiving process. Note: SID number is not to be repeated within a year. If you want to replace ASN, resend as a replacement '05' in BSN01.	Y/N	Duplicate SN will NOT be used unless sent as a replacement
W	Replacement Ship Notice Used	Warning	A valid ASN with same SID number and Supplier Code was previously received and handed off to our receiving system to be used in the receiving process. Since the shipment was still not received, International replaced your original ASN with the latest ASN that you sent.	N	No Action

INTERNATIONAL®**Appendix of 824 Error Codes in response to 810, 855 & 856**

Service Parts – GSID – 122092406 or 005214200

8	Ship to Code Error	Error	Ship to code is missing, invalid, or doesn't match ship to code as received on the PO. NOTE: If ASN ship to code reflects where material was actually shipped, but is not what was provided on PO, please contact the International Order Contact to have the order revised <u>or</u> obtain a new PO. Invoice may also need to be corrected if new PO is to be used.	Y	Send a corrected ASN with correct ship to code or another PO.
98	Container ID Error	Error	Hierarchical Tare Loop is missing completely; OR REF Segment with Container ID is missing from HL Tare Loop. <u>Note</u> , Container ID number can be found on the Master Ship label affixed to each high level container in the shipment – i.e. Pallet, Skid (not the cartons within a pallet – unless the Carton is the high level container in the shipment)	Y	Enter up to 11 alpha-numeric characters. The last 5 must be unique. A container id cannot be repeated within the Ship Notice.

INTERNATIONAL®**Appendix of 824 Error Codes in response to 810, 855 & 856****Service Parts Direct Ship – GSID – 005214200DNA****856 Error Codes**

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend ASN?	SUPPLIER ACTION
A1	Shipment Date/Time Error	Error	Shipment Date/Time is missing or not in correct format.	Y	Resend ASN with DTM segment
A2	Shipment Time Zone Error	Error	Shipment Time Zone is missing or invalid	Y	Resend ASN with DTM04
A3	Shipment Date Error	Error	Shipment Date is in the future	Y	Resend ASN with current date in DTM
C	Country of Origin Error	Error	Country of Origin is missing. All Global shipments must include Country of Origin on all lines being shipped – Use ISO standard alpha-2 codes	Y	Resend ASN with Country of Origin in LIN
C1	Country of Origin Invalid	Error	Country of Origin is invalid. All Global shipments must include valid Country of Origin – Use ISO standard alpha-2 codes	Y	Resend ASN with Valid Country of Origin in LIN
D3	Container Gross Weight Error	Error	Container Gross Weight is missing or zero in Tare Loop. All Global ASN's must include the Weights and Dimensions of Each High Level Container.	Y	Resend ASN with valid Container Gross Net Weight in each Tare loop
D4	Container Net Weight Error	Error	Container Net Weight is missing or zero in Tare Loop. All Global ASN's must include the Weights and Dimensions of Each High Level Container.	Y	Resend ASN with valid Container Net Weight in each Tare loop
D5	Container Gross Weight Missing	Error	Container Gross Weight UOM code missing. All Global ASN's must include the Weights and Dimensions of Each High Level Container	Y	Resend ASN with complete Gross Weight MEA segment
D6	Container Weight UOM Code Error	Error	Container Net Weight UOM code missing. All Global ASN's must include Weights and Dimensions of Each High Level Container	Y	Resend ASN with complete Net Weight MEA segment
D7	Container Weight UOM Code Error	Error	Container Weight UOM codes need to be the same for all weights in all Tares. All Global ASN's must include Weights and Dimensions of Each High Level Container	Y	Resend ASN with same UOM code for all weights in all Tare loops
D8	Container Gross Weight Error	Error	Container Gross Weight UOM must be LB or KG. All Global ASN's must include Weights and Dimensions of Each High Level Container	Y	Resend ASN with LB or KG
D9	Container Net Weight Error	Error	Container Net Weight UOM must be LB or KG. All Global ASN's must include Weights and Dimensions of Each High Level Container	Y	Resend ASN with LB or KG

Service Parts Direct Ship – GSID – 005214200DNA

856 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend ASN?	SUPPLIER ACTION
E4	Container Dimension Error	Error	Container Height is missing or zero in Tare Loop. All Global ASN's must include the Weights and Dimensions of Each High Level Container.	Y	Resend ASN with valid Container Height in each Tare loop
E5	Container Dimension Error	Error	Container Width is missing or zero in Tare Loop. All Global ASN's must include the Weights and Dimensions of Each High Level Container.	Y	Resend ASN with valid Container Width in each Tare loop
E6	Container Dimension Error	Error	Container Length is missing or zero in Tare Loop. All Global ASN's must include the Weights and Dimensions of Each High Level Container.	Y	Resend ASN with valid Container Length in each Tare loop
E7	Container Dimension Error	Error	Container Height UOM code missing. All Global ASN's must include the Weights and Dimensions of Each High Level Container	Y	Resend ASN with complete Height MEA segment
E8	Container Dimension Error	Error	Container Width UOM code missing. All Global ASN's must include the Weights and Dimensions of Each High Level Container	Y	Resend ASN with complete Width MEA segment
E9	Container Dimension Error	Error	Container Length UOM code missing. All Global ASN's must include the Weights and Dimensions of Each High Level Container	Y	Resend ASN with complete Length MEA segment
E10	Container Dimension Error	Error	Container Dimensions UOM codes must be the same for Height, Width and Length. All Global ASN's must include Weights and Dimensions of Each High Level Container	Y	Resend ASN with same UOM code for all Dimensions in all Tare loops
E11	Hazardous Material Indicator Error	Error	Hazardous Material Indicator is missing or invalid. All Global ASN's must include the Hazardous Material Indicator in the TD4 segment within the Item loop	Y	Resend ASN with Hazardous Material I for each Line in TD4 Segment
F1	Number of Containers Missing	Error	The TD1 segment with Number of Containers and Container types is missing or zero.	Y	Resend ASN with TD1 segment
F2	SCAC Code Error	Error	SCAC Code is missing or invalid in TD5 segment	Y	Resend ASN with valid SCAC code
F3	Carrier Tracking Number Missing	Error	Carrier Pro Number in REF segment with CN qualifier is missing.	Y	Resend ASN with Tracking Number in REF*CN segment
G1	Supplier Code Error	Error	Supplier code is not valid for Service Parts Direct Ship Shipments.	Y	Resend ASN with Supplier Code as sent on PO
G2	Supplier Code Error	Error	Supplier code has not been enabled for EDI ASN	N	Contact International Service Parts EDI Team

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Appendix of 824 Error Codes in response to 810, 855 & 856

Service Parts Direct Ship – GSID – 005214200DNA

856 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend ASN?	SUPPLIER ACTION
G4	Supplier Code Error	Error	Supplier code is valid, but does not match the supplier code provided on the PO received from International. The 824 displays the supplier code sent on the ASN.	Y	Resend ASN with Supplier Code sent on PO
L	Shipment Number Error	Error	Shipment number is longer than 20 Characters or contains special characters or spaces.(i.e. "/" or "- ".) (BSN02)	Y	Resend ASN with valid shipment # in BSN02.
P1	Part Number Error	Error	Part Number is invalid. (LIN Segment with BP qualifier)	Y	Resend ASN with Valid Part Number
P2	Part Number Error	Error	Part Number is valid but does not exist on PO provided in ASN	Y	Resend ASN with accurate Part/PO
P3	Part Number Error	Error	Part Number is missing. (LIN Segment with BP qualifier)	Y	Resend ASN with Part
P4	Part Number Error	Error	Tare Loop has been sent without associated Item loops. Each Tare loop must be followed by at least one item loop.	Y	Resend accurate ASN
Q	Quantity Error	Error	Quantity is Blank or LE Zero.(SN1 segment)	Y	Resend ASN with quantity GT Zero
Q1	Quantity Error	Warning	Quantity Shipped is NE to Quantity Ordered (SN1 segment)	N	Internal Warning Only
Q2	Quantity Error	Error	UOM for Quantity is NE to PC or EA (SN1 segment)	Y	Resend ASN with UOM of PC or EA.
R0	Purchase Order is Missing	Error	Purchase Order Number is missing from ASN. (PRF segment in Item loop)	Y	Resend ASN with PO Number in Item loop
R1	Purchase Order is Unapproved	Error	Purchase Order Number is not approved to receive.	Y	Call International Order Contact for instruction
R2	Purchase Order line is closed for Receiving	Error	If any PO line is closed, then none of the lines on the ASN will be processed. Please resend ASN without closed PO line(s). Contact Accounting regarding the closed line. If it is the only line on ASN do not send correction at all and contact Accounting.	Y/N	Resend ASN without the closed PO line.
R3	Purchase Order is Cancelled	Error	Purchase Order Header and/or Line is cancelled invoice cannot be processed. Please contact Accounting.	N	Contact Knoxville Accounting
R6	Purchase Order not Valid	Error	Purchase Order Number is not valid. Note: Please ensure your ASN is being sent to International GS ID as received on the PO.	Y	Resend ASN with valid PO Number in item loop or redirect to correct GS ID.

Service Parts Direct Ship – GSID – 005214200DNA

856 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend ASN?	SUPPLIER ACTION
V	Duplicate Ship Notice	Warning	Valid ASN with same SID number / Supplier Code was received and used to receive given PO lines. <u>Note: SID number is not to be repeated within a year. If this ASN was for a different shipment than original, assign a new ASN number and send.</u>	Y/N	Duplicate SN will NOT be used.
8A	Ship to Code is missing	Error	Ship to Code is missing from ASN header.	Y	Resend ASN with ship to code
8B	Ship to Code is invalid	Error	Ship to code provided is not valid in Navistar's Ship to Code Tables	Y	Resend ASN with valid ship to code as provided on PO.
8C	Ship to Code doesn't match ASN PO	Error	Ship to code is valid, but does not match the Ship to Code as provided on the PO	Y	Resend ASN with valid ship to code as provided on PO.
98A	Container ID is Blank	Error	REF Segment with Container ID is missing from HL Tare Loop. <u>Note</u> , Container ID number is found on the Master Ship label affixed to each high level container in the shipment – i.e. Pallet, Skid (not the cartons within a pallet – unless the Carton is the high level container). Value must be no more than 11 numbers with last five being unique and not to be repeated within ASN	Y	Resend ASN with Container id in REF*LS segment in Tare loop.
98B	Container ID is all zero's	Error	REF Segment with Container ID in HL Tare Loop is all zeros. <u>Note</u> , Container ID number is be found on the Master Ship label affixed to each high level container in the shipment – i.e. Pallet, Skid (not the cartons within a pallet – unless the Carton is the high level container). Value must be no more than 11 numbers with last five being unique and not to be repeated within ASN	Y	Resend ASN with valid Container id in REF*LS segment in Tare loop.
98C	Container ID Error	Error	Hierarchical Tare Loop is missing completely; <u>Note</u> , Container ID number cis found on the Master Ship label affixed to each high level container in the shipment – i.e. Pallet, Skid (not the cartons within a pallet – unless the Carton is the high level container) Value must be no more than 11 numbers with last five being unique and not to be repeated within ASN.	Y	Resend ASN with Container id's in Tare loop REF*LS segment for each high level container in shipment

INTERNATIONAL®**Appendix of 824 Error Codes in response to 810, 855 & 856****Service Parts Direct Ship – GSID – 005214200DNA****810 Error Codes**

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend Entire 810 Invoice?	SUPPLIER ACTION
N01	Invoice Number has Leading Zero's	Error	Invoice Number cannot have leading zero's. (BIG02)	Y	Resend Invoice without leading zero's
N02	Invoice Number has Special Characters	Error	Invoice Number cannot have special characters (BIG02)	Y	Resend Invoice without special characters
N03	Invoice Number has Lower Case Alpha characters	Error	Invoice Number cannot have lower case alpha characters (BIG02)	Y	Resend Invoice without lower case alpha characters
N04	Duplicate Invoice Received	Error	Invoice has previously been received and processed successfully. Re-use of Invoice numbers is not allowed.	N	Do not resend Invoice
N05	Supplier Code is Invalid	Error	Supplier code is not a valid International assigned code. (N1*RI).	Y/N	Resend Invoice with correct supplier code / or Contact International Parts
N06	Supplier Code Not a Payment Site	Error	Supplier code cannot be null or is not valid for Service Parts Direct Ship Invoices. Note: all invoices must be sent with supplier code position 6 & 7 = to AX. For example 80145 <u>AX</u> (N1*RI)	Y	EDI Team Resend Invoice with correct supplier code.
N07	Supplier Code Error	Error	First 5 positions of Supplier code does not match the first 5 positions of Supplier code on PO being invoiced. (N1*RI)	Y	Resend Invoice with correct supplier code.
N08	Total Invoice Amount Error	Error	Total Invoice amount cannot be null, zero or less than zero. (TDS01)	Y	Resend Invoice with correct value for Total Invoice amount.
N10	Invoice Date is in the Future	Error	Invoice Date cannot be null or more than 2 days in the future. (BIG01)	Y	Resend Invoice with date correction
N11	Total Invoice Amount Out of Balance	Error	Total Invoice amount does not match with total line amount. (TDS01)	Y	Resend Invoice with corrected Total Invoice Amount

Service Parts Direct Ship – GSID – 005214200DNA

810 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend Entire 810 Invoice?	SUPPLIER ACTION
N12	Invoice Currency Error	Error	The invoice currency is missing or invoice currency does not match with PO currency (Billed in wrong currency). (CUR02)	Y	Resend Invoice with correct Currency Code
N16	Multiple PO's on Invoice	Error	Invoice cannot have multiple PO numbers. (BIG04 / IT1)	Y	Resend Invoice referencing one PO. Send another Invoice for additional PO's.
N17	PO Number is missing from Invoice	Error	Invoice must have a PO Number. (BIG04)	Y	Resend Invoice with PO Number
N18	PO Number not Valid	Error	PO Number is not available in Oracle. Note: Please ensure your Invoice is being sent to same International GS ID as received on the PO.	Y	Resend Invoice with correct PO Number or correct GS ID.
N19	PO Number is for Mexico Shipment	Error	Electronic Invoices are not allowed for Mexico Shipments. PO Number in Invoice is in Mexico Operating Unit. (BIG04 / IT1)	N	Send Paper Invoice
N20	Part Number not Valid	Error	Invoice with Part Number which is not available in Oracle. (IT1)	Y	Resend Invoice with correct Part
N21	Part Number Error	Error	Part number in invoice line does not exist in PO. (IT1)	Y	Resend Invoice with correct Part
N22	Invoice Price Error	Error	Invoice Part with Price = '0.00' is received and cannot be blank. Or if Line Quantity, UOM and Price are null (IT1)	Y	Resend Invoice with valid Item,Uom & price.
N23	Invalid SAC Code	Error	Invalid SAC Code received. Allowable values are: D220 Freight Pass-through; D240 Freight; G760 Set-up. (SAC02)	Y	Resend Invoice with valid SAC code.
N24	UOM Error	Error	Unit of Measure for Invoice Quantity must be PC or EA (IT103)	Y	Resend Invoice with PC or EA for UOM
N25	Tax Line Error	Error	Tax line present for Non-Canadian Invoice. Tax line not allowed for Non-Canadian Invoice for invoice . (TXI)	Y	Resend Invoice without Tax Line
N26	Tax Line Error	Error	Tax line is zero for Canadian Invoice. Tax line must be present or greater than zero for Canada invoice. (TXI)	Y	Resend Invoice with valid Tax Line

Service Parts Direct Ship – GSID – 005214200DNA

810 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend 810 Invoice?	SUPPLIER ACTION
N31	Tax Type Code Error	Error	The Tax Type Code is invalid or not used for given Province. Allowed values are GS, LS & ZZ. (TXI01) See allowable values in table below based on Province of Ship to Location	Y	Resend Invoice with valid Tax Type Code
N32	Duplicate Tax Type Code	Error	Invoice contains two TXI lines with same qualifier in TXI01. Duplicate Tax Codes are not allowed.	Y	Resend Invoice with combined Tax Type codes if appropriate.
N33	Purchase Order line is closed for Invoicing	Error	If any PO line is closed, then none of the lines on the Invoice will be processed. Please resend the Invoice without closed PO line(s). Contact Accounting concerning the closed line. If it is the only line on Invoice do not send correction at all and contact Accounting.	Y/N	Resend Invoice without the closed PO line.
N34	Purchase Order is cancelled	Error	Purchase Order Header and/or Line is cancelled	N	Contact Knoxville Accounting

See next page for TAX TYPE CODE TABLE

Service Parts Direct Ship – GSID – 005214200DNA**810 Error Codes****TAX TYPE CODE TABLE – For Province defined by Ship to Location Code**

PROVINCE	TXI01
Alberta	GS
British Columbia	GS
Manitoba	GS
New Brunswick	ZZ
Newfoundland and Labrador	ZZ
Northwest Territories	GS
Nova Scotia	ZZ
Nunavut	GS
Ontario	ZZ
Prince Edward Island	ZZ
Quebec	GS or LS
Saskatchewan	GS
Yukon	GS

Service Parts Direct Ship – GSID – 005214200DNA

855 Error Codes

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend 855 PO Ack?	SUPPLIER ACTION
AK1	PO Number Error	Error	PO Number is Invalid. Note: Please ensure your PO Acknowledgement is being sent to same International GS ID as received on the PO. (BAK03)	Y	Resend 855 with valid PO Number or to correct GS ID.
AK2	Supplier Code Not Edi Enabled	Error	EDI has not been enabled for this supplier code. (N1*SU)	N	Contact Service Parts EDI Team for testing
AK3	Supplier Code is Invalid	Error	Supplier code is not a valid International assigned code. (N1*SU)	Y	Resend 855 with valid Supplier Code
AK4	Line Item Status Code Error	Error	Line item status must be IA – item accepted or DR – Date Rescheduled. (ACK01)	Y	Resend 855 with IA or DR
AK5	Promise Qty Error	Error	Quantity Promised is not equal to Quantity Ordered (ACK02)	Y	Resend 855 with correct Quantity
AK6	Ship Qy Error	Error	Shipment Quantity is missing or zero (ACK02)	Y	Resend 855 with ship quantity
AK7	Invalid UOM Code	Error	UOM CODE does not exist. Send with PC or EA. (ACK03)	Y	Resend 855 with valid UOM Code
AK8	Part Number is not valid	Error	Part Number does not exist or BP qualifier not provided (PO1)	Y	Resend 855 with valid Part Number or Qualifier
AK9	PO is Closed	Error	PO is Closed (BAK03)	N	No Action
AK10	PO is not approved	Error	PO is in unapproved status for receiving (BAK03)	N	No Action
AK11	PO is Cancelled	Error	PO is Cancelled (BAK03)	N	No Action
AK12	Promise Date Error	Error	Promise date is not less than or equal to sysdate + 365 (SCH)	Y	Resend 855 with valid date in SCH
AK13	Part Not on PO	Error	Part Number sent does not exist on PO being acknowledged. (PO1)	Y	Resend 855 with valid Part
AK14	Supplier Code Error	Error	Supplier code does not match supplier code provided on PO	Y	Resend 855 with correct supplier code
AK15	SCH is Missing	Error	SCH Segment is missing (SCH)	Y	Resend 855 with SCH segment

Service Parts Direct Ship – GSID – 005214200DNA**855 Error Codes**

CODE	MESSAGE	TYPE	EXPLANATION / CAUSE	Resend 855 PO Ack?	SUPPLIER ACTION
AK16	ACK is Missing	Error	ACK Segment is missing (ACK)	Y	Resend 855 with ACK segment
AK17	PO1 is Missing	Error	PO1 Segment is missing (PO1)	Y	Resend 855 with PO1 segment
AK18	Supplier Code is Missing	Error	N1*SU segment is missing. Supplier code as provided on PO must be present.	Y	Resend 855 with Supplier code in N1*SU segment